

Community Information Update DSHS Healthy Options/SCHIP Program

We are sending this information throughout Washington to share DSHS Healthy Options/SCHIP managed care program updates. There is also some information related to the DSHS fee-for-service program for clients not enrolled in a managed care plan. Included are brief summaries of current issues and links to Web sites where you can get detailed information about the topics. This publication, along with past updates, can be found on our web page at: <http://maa.dshs.wa.gov/HealthyOptions/>.

EPSDT: stands for Early and Periodic Screening, Diagnosis, and Treatment. Children enrolled in Healthy Options/SCHIP managed care plans can get EPSDT services from their primary care provider. EPSDT includes regular checkups to make sure young people under 21 years old get the preventive care they need to catch and treat health problems at an early stage. These checkups or well-child exams include:

- ✓ Complete physical exam
- ✓ Immunizations (shots)
- ✓ Complete health and developmental history
- ✓ Anticipatory guidance
- ✓ Lab tests
- ✓ Screenings for:
 - Vision, Hearing, Dental/Oral health, Mental health, and Substance abuse.

EPSDT and well-child screenings are important! Routine screenings help identify physical, developmental, and mental health problems early for referral to specialists as needed. Documentation of EPSDT screenings is something both state and federal program auditors require. All providers can get EPSDT medical charting forms free of charge at the following website:

<http://www1.dshs.wa.gov/msa/forms/eforms.html>. There are several forms, based on the age of the child from 2-4 week to 18 years (forms 13-683 to 13-686B). The medical provider charts the child's medical information on the front page. The back page gives parents child development information for that age group and gives ideas for discussion with the child's provider. You can also order hard copies of the forms, on no carbon required (NCR) paper, from the Department of Printing On-line General Store free of charge at: <https://fortress.wa.gov/prt/printwa/wsprt/default.asp>. HRSA recommends the use of these charting forms during an EPSDT exam, although they are not required and other forms may be used by providers.

Citizenship Verification – The federal Deficit Reduction Act of 2005 included new requirements for documentation and verification of citizenship for all Medicaid clients, regardless of their enrollment in managed care health plans or fee-for-service status. Washington and most other states previously accepted clients' sworn statements of citizenship under penalty of perjury. A special unit is being put together in DSHS to handle verification of documents and to obtain documents from other governmental entities. New applicants for Medicaid are already being asked to document their citizenship – or to complete an affidavit that provides information about where those documents can be located. The affidavit can be found at the following website: http://www1.dshs.wa.gov/word/ms/forms/13_789.doc. Existing clients will be asked for verifying documents when their eligibility is next reviewed – every six months for adults and every year for children. More information on this topic will be made available in the coming months.

Healthy Options Enrollment Numbers – Statewide Healthy Options/SCHIP enrollment for August 2006 is 499,390 and slightly lower from July 2006. You can now view the managed care enrollment numbers on-line at the Healthy Options website

<http://maa.dshs.wa.gov/healthyoptions/> by clicking on Enrollment/Program Reports. The new format includes the enrollment numbers for all the Managed Care health plans as well as each Primary Care Case Management (PCCM) clinic. Please note that the Basic Health Plus information is found under Washington Health Care Authority.

Healthy Options Frequently Asked Questions – The Healthy Options frequently asked questions page is in the process of being updated. Please look for responses and clarifications to previously asked questions by clicking on the Frequently Asked Questions link from our Healthy Options website at: <http://maa.dshs.wa.gov/healthyoptions/>

Do you have your NPI? – Over 18,000 Washington providers have applied for their NPI. If you don't have yours, it's not too late. As the health care industry transitions to the National Provider Identifier (NPI) compliance, remember that there is no charge to get an NPI. Providers can apply online for their NPI, free of charge, by visiting <https://nppes.cms.hhs.gov> or by calling 1-800-465-3203 to request a paper application. The CMS NPI page, located at www.cms.hhs.gov/NationalProvIdentStand/ is the only source for official CMS education and information on the NPI initiative; all products located on this site are free of charge.

DSHS to hold provider workshops: In an effort to support providers as they prepare for the implementation of the National Provider Identifier (NPI) and to understand the DSHS strategy for managing NPI implementation, DSHS will host a series of ½ day workshops beginning in late September. Specific dates and locations are being confirmed now and will be released shortly. Look for the dates on the ProviderOne website at:



<http://fortress.wa.gov/dshs/maa/MMIS/index.htm>. To learn more about DSHS and NPI implementation also checkout the DSHS HIPAA website at:

<http://fortress.wa.gov/dshs/maa/dshshipaa/NPI.htm>

Are you still on hold? Providers and Managed Care Organizations are encouraged to use the HRSA's, WAMedWeb internet website and Interactive Voice Response (IVR) phone system to check client eligibility, claim status, warrant amounts, etc. These services are available 24 hours a day, 7 days a week.

To access the IVR, call **800-562-3022** and press option 2. You will need to know your provider number to access information. To access WAMedWeb, go to the website at: <https://wamedweb.acs-inc.com/wa/general/home.do>. This free internet site allows providers and MCOs to check:

- Client eligibility;
- Warrant (payment) amounts;
- Claim status;
- Remittance and status report (Viewable RA); and
- 835-(Electronic RA)

Did you know? – 80% of provider issues can be handled by using the WAMedWeb and the IVR. Using the WAMedWeb and the IVR significantly reduces the time you spend on the telephone. For more information check out the HRSA Numbered Memo 06-22 at: <http://maa.dshs.wa.gov/download/Newrelease.html>.

List of DSHS Helpful Websites:

WAMedWeb - <https://wamedweb.acs-inc.com/wa/general/home.do>

Healthy Options/Managed Care: <http://maa.dshs.wa.gov/HealthyOptions/Index.html>

Provider Publications - Billing Instructions, Fee Schedules, and Numbered Memos: <http://maa.dshs.wa.gov/Download/PublicationsFees.htm>

Medical Assistance Eligibility: <http://maa.dshs.wa.gov/Eligibility/Index.html>

Children's Health Insurance Program: <http://maa.dshs.wa.gov/CHIP/Index.html>

Provider Directory for Healthy Options or Basic Health: <http://maa.dshs.wa.gov/ipndweb/>

HIPAA Implementation and Information: <http://maa.dshs.wa.gov/dshshipaa>

Medical Transportation Services: <http://maa.dshs.wa.gov/Transportation/index.html>

Medical Interpreter Services: <http://maa.dshs.wa.gov/InterpreterServices/>

Provider Enrollment with Medicaid: <http://maa.dshs.wa.gov/ProvRel/>

Customer Publications: <http://maa.dshs.wa.gov/CustomerPublications/>

ProviderOne MMIS Information: <http://fortress.wa.gov/dshs/maa/MMIS/index.htm>

Apply for National Provider Identifier (NPI): <https://nppes.cms.hhs.gov>